

SAA Process: Communicable Disease on Board



Cabin Crew Assess Pax

**Page for Medical Assistance on board
(as per company policy)**

**Inform Pilot in Command of Medical
Emergency**

Establish whether there is a Doctor on board



Communicable Disease on Board continue

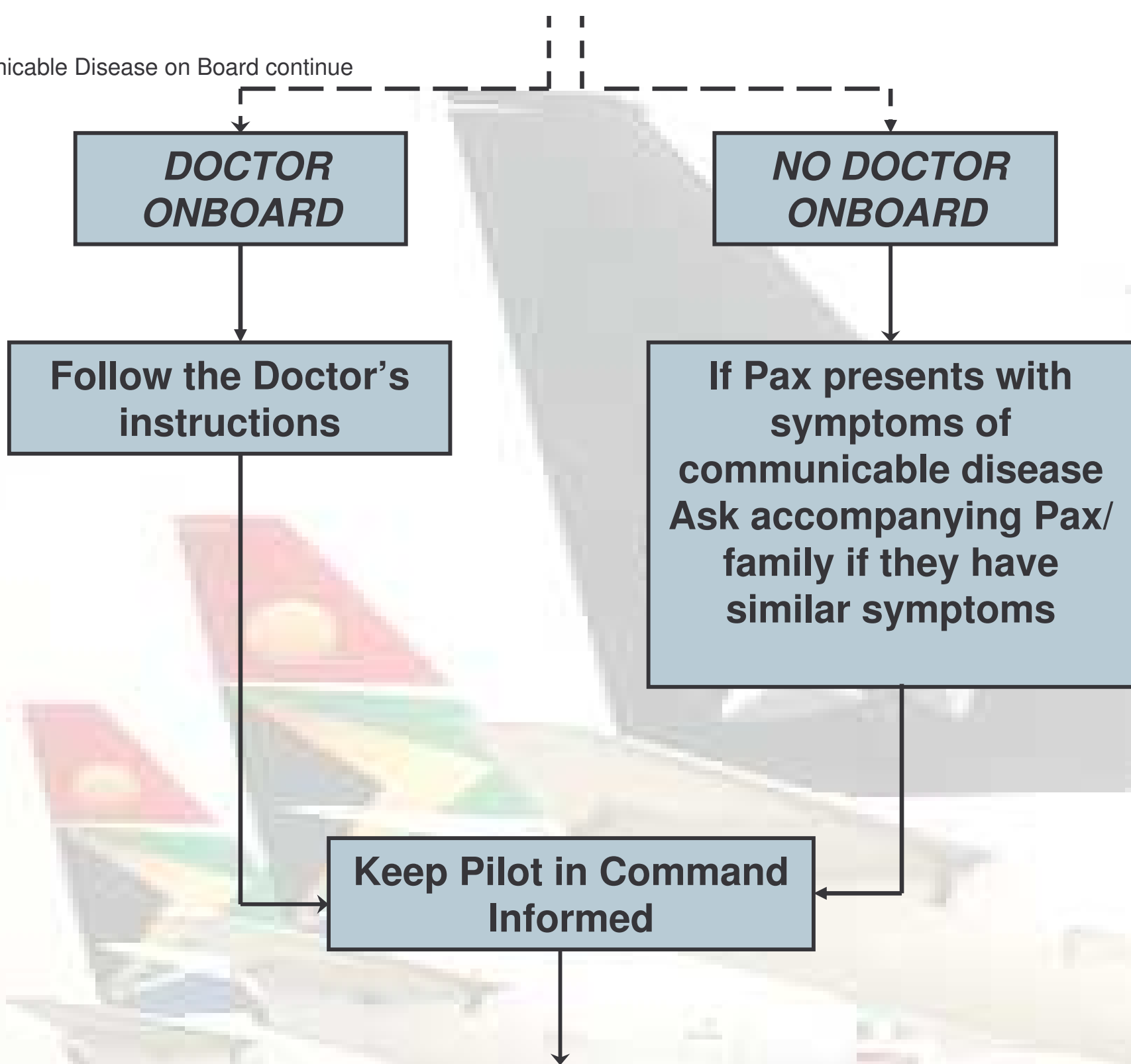
***DOCTOR
ONBOARD***

***NO DOCTOR
ONBOARD***

**Follow the Doctor's
instructions**

**If Pax presents with
symptoms of
communicable disease
Ask accompanying Pax/
family if they have
similar symptoms**

**Keep Pilot in Command
Informed**



Communicable Disease on Board continue

**PIC informs ATC & SAA
Chief Medical Officer**

**PIC Advise Departure &
Arrival Stations**

Isolate Pax if possible

**Designate 1 CCM to look after the Pax (preferably
the CCM already dealing with the Pax)
CCM will wear protective mask & disposable
gloves.**

If sick Pax is coughing; request the Pax to wear a mask. If Pax cannot tolerate a mask due to breathing difficulties; request Pax to cough into tissues and place used tissues into airsick bag.

TOILET AVAILABLE
Designate specific toilet for the exclusive use of the sick Pax.

NO TOILET AVAILABLE
Clean commonly touched areas i.e. tap, basin, toilet seats, with soap & water.

OBSERVE UNIVERSAL PRECAUTIONS
Store all soiled items (tissues, eating utensils, used masks) into Bio-hazard Bag.

Communicable Disease on Board continue

Inform Pax's to remain seated after Landing as Port Health Authorities will be boarding the Aircraft.

Follow the Port Health Authorities Instructions.

Ask all Pax's seated in the same row, 2 rows in front and 2 rows behind the sick Pax to complete a Pax locator card (if requested by Port Health or CMO).

Ensure Hand Luggage carried by the Sick Pax accompanies the Pax off the Aircraft.