

COMMUNICABLE DISEASES

GROOMING SERVICES

BIDAIR SERVICES OVERVIEW

THE BIDAIR SERVICES GROUP IS MADE UP
OF THE FOLLOWING COMPANIES:-

1. AVIATION SECURITY INTERNATIONAL
2. AVIATION ACADEMY FOR SOUTH AFRICA
3. BIDAIR SERVICES
4. EXPRESS AIR SERVICES
5. HOSPITALITY SERVICES

BIDAIR SERVICES DIVISIONS

THE FOLLOWING DIVISIONS COMPRISE BIDAIR SERVICES:-

- i. BAGGAGE SERVICES
- ii. FLEET MAINTENANCE & PROCUREMENT
- iii. GROOMING SERVICES
- iv. EXECUTIVE CONCIERGE
- v. LOAD CONTROL
- vi. PASSENGER SERVICES
- vii. RAMP SERVICES

COMMUNICABLE DISEASE POLICY

THIS POLICY HAS BEEN IMPLEMENTED TO ENABLE SUCCESSFUL HANDLING OF ANY EVENTUALITY RELATING TO COMMUNICABLE DISEASES , MASS SICKNESS AND PANDEMIC PLANNING.

KEY ASPECTS OF THE POLICY ARE:-

- GUIDELINE AND ACTIVATION INSTRUCTIONS FROM THE PORT HEALTH DEPARTMENT AND / OR THE CUSTOMER AIRLINE
- GENERAL RULES FOR SAFETY MANAGEMENT CONSIDERATION
- ROLES OF CRITICAL STAFF WITHIN THE PROCESSES
- COMMUNICATION WITH STAKEHOLDERS
- EMERGENCY TEAM TRAINING AND PREPAREDNESS
- SPECIFIC GUIDELINES FOR THE CATEGORY OF OPERATIONAL STAFF INVOLVED AND APPROPRIATE USE OF PERSONNEL PROTECTIVE CLOTHING
- SEQUENCE OF EVENTS TO BE FOLLOWED
- MAINTENANCE OF THE COMMUNICABLE DISEASE CONTINGENCY PLAN

GROOMING SERVICES FLOWCHART

NOTIFICATION FROM AIRLINE OR PORT HEALTH

ACTIVATE THE COMMUNICABLE DISEASE CONTINGENCY PLAN

DUTY MANAGER, CONTINGENCY TEAM & EQUIPMENT ARE ASSEMBLED AND
DISPATCHED TO THE FLIGHT / AREA OF CONTAMINATION

CONTINGENCY TEAM ARE BRIEFED BY PORT HEALTH AND ON APPROVAL ENTER
THE CONTAMINATED AREA AND COMPLETE CLEANING OF THE CONTINGENCY
AREA

ALL AFFECTED BIO-HAZARDOUS WASTE AND CLEANING MATERIALS ARE
PLACED IN BIO-HAZARDOUS WASTE RECEPTICLES, SEALED, RECORDED AND
HANDED OVER TO PORT HEALTH FOR DISPOSAL

DECONTAMINATION OF STAFF AS GUIDED BY PORT HEALTH

DEBRIEF STAFF AND MONITOR EXPOSED STAFF MEMBERS

GENERAL GUIDELINES FOR CLEANING CREWS

THE WORLD HEALTH ORGANIZATION HAS PROVIDED THE FOLLOWING GUIDELINES WHICH MAY BE AUGMENTED WITH ADDITIONAL REQUIREMENTS AT THE TIME OF THE CONTINGENCY OR BY THE MEMBER STATE:-

I. WEARING OF IMPERMEABLE DISPOSABLE GLOVES

II. REMOVE AND DISCARD GLOVES IF THEY BECOME SOILED OR DAMAGED AND AFTER CLEANING

III. WASH HANDS WITH SOAP AND WATER IMMEDIATELY AFTER GLOVES ARE REMOVED. AN ALCOHOL BASED SANITIZER CAN BE USED IF THE HANDS ARE NOT VISIBLY SOILED

IV. SURFACES TO BE CLEANED INCLUDE:-

- ARMRESTS
- SEATBACKS (PLASTIC AND / OR METAL PARTS)
- THE TRAY TABLES
- LIGHT AND AIR CONDITIONING VENT CONTROLS
- ADJACENT WALLS AND WINDOWS
- INDIVIDUAL VIDEO OR LCD MONITORS

GENERAL GUIDELINES FOR CLEANING CREWS (CONTINUED)

- LAVATORY /S USED BY THE SICK TRAVELLER, DOOR HANDLE/S, LOCKING DEVISE/S, TOILET SEAT, FAUCET, WASH BASIN, ADJACENT TOILET WALL AND COUNTER
- V. BEGIN CLEANING AT THE TOP BY LIGHT AND AIR CONTROLS AND PROCEED PROGRESSIVELY DOWNWARDS
- VI. DISINFECTION OF UPHOLSTERY, CARPETS, OR STORAGE COMPARTMENTS IS ONLY INDICATED WHEN THEY HAVE BEEN SOILED BY BODY FLUIDS. IN SUCH CASES, DISINFECT BEFORE VACUUMING TO ELIMINATE THE RISK OF RE-AEROSOLIZATION
- VII. USE ONLY CLEANING AGENTS AND DISINFECTANTS THAT HAVE BEEN APPROVED BY THE AIRCRAFT MANUFACTURERS.
- VIII. DISPOSE OF ALL SOILED MATERIAL AND GLOVES IN A “BIO-HAZARDOUS” BAG IF IT IS AVAILABLE. IF NOT, USE A SEALED PLASTIC BAG AND LABEL THE BAG AS “BIO-HAZARDOUS.”
- IX. DO NOT USE COMPRESSED AIR IN ANY PROCESSES AS THIS MAY RE-AEROSOLIZE THE INFECTIOUS MATERIAL