VISION

→ Ranked among the top 10 civil aviation authorities globally by 2020.

BRAND PROMISE

→ Keeping you safe in the sky.

MISSION

→ To regulate the civil aviation safety and security in support of the sustainable development of the aviation industry.

VALUES

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<th>VALUES</th>
<th>BEHAVIOURAL ATTRIBUTES</th>
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<tr>
<td>G</td>
<td>Good is never good enough</td>
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<td>I</td>
<td>Integrity and independence</td>
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<td>Teaming and partnering</td>
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QUALITY POLICY

In support of the above SACAA is committed to:

→ Focus on stakeholder and customer satisfaction through statutory and regulatory compliance and continual improvement, safety and risk management.

→ Enhance the skills of management and staff through review and actively pursuing an on-going skills development, the objective of which is to prepare staff to perform their work more effectively and efficiently.

→ Accomplish quality objectives by establishing, implementing and maintaining a documented effective Quality Management System which complies with the requirements of ISO 9001:2015.

It is every employee’s responsibility to continually improve SACAA’s Quality Management System.

POPPY KHOZA
DIRECTOR OF CIVIL AVIATION